



## Purchasing Policies

### 1.1 Shipping / Delivery

All products purchased from the Creative Possibility website are distributed directly by the business owner using Australia Post facilities. Items purchased will, where possible be posted within 3 business days of an order being made and payment being completed in full.

### 1.2 Returns

No products purchased from the Creative Possibility website are eligible for return due to the nature of the products sold.

### 1.3 Refund Policy

As we have a no return policy for all Creative Possibility products sold via our website we do not offer a refund on any products purchased this way.

All service based products come with 100% satisfaction money back guarantee, the details of which can be found in our current Terms and Conditions document available for review and download at <http://creativepossibility.com.au/privacy-terms-and-conditions-purchasing-policies/>

### 1.4 Currency

All prices quoted on the Creative Possibility website are in Australian Dollars (\$AUD) unless stated otherwise.

### 1.5 Goods And Services Tax

All prices quoted on the Creative Possibility website include Goods and Services Tax (GST) unless stated otherwise. GST is not payable for residents of countries outside of Australia unless you are the owner of a business registered in Australia.

Last reviewed by Shannon Bush, Director, Creative Possibility Outcomes Pty Ltd, June 2019.